



May I have your attention please?

Being a flight attendant involves the safety and comfort of all passengers during flight. Flight attendants play a vital role in the airline industry, just as important as the pilot flying the airplane. It is an attendant's first duty to ensure a safe flight for all those on board with responsibilities ranging from providing medical assistance, to initiating an evacuation using emergency equipment.

The Flight Attendant English Course is designed for students with an intermediate level of English as a Second or Foreign Language. With this course candidates will identify and strengthen weak areas in their ability to speak and understand English.

The course consists of several specialised flight attendant training modules such as:

- Cabin presentation and preparation
- Location and use of emergency equipment
- Safety & emergency demonstrations

- Embarking and disembarking passengers
- Understanding passenger manifests
- Special needs passengers
- Public announcements
- Securing cabin for take off and pre-landing procedures
- Passenger comfort and service
- Dangerous goods

The 45-hours online course is a rich multi-media course comprised of text, graphics, sound fragments, animations and other interactive components and aims at developing aviation English language skills.

This course is ideal for anyone wishing to find employment as a Flight Attendant or for active Cabin Crew Member wishing to improve their language skills. It would also suit anyone wishing to work for an airline in any other capacity, or at an airport.